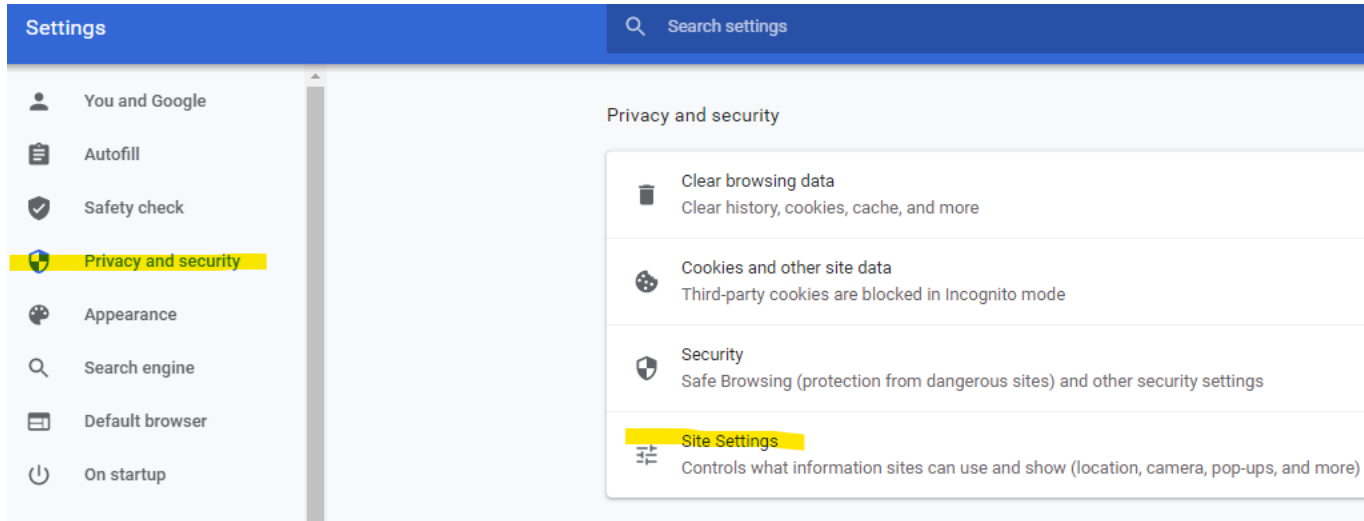


Enabling Microphone and Camera in Chrome

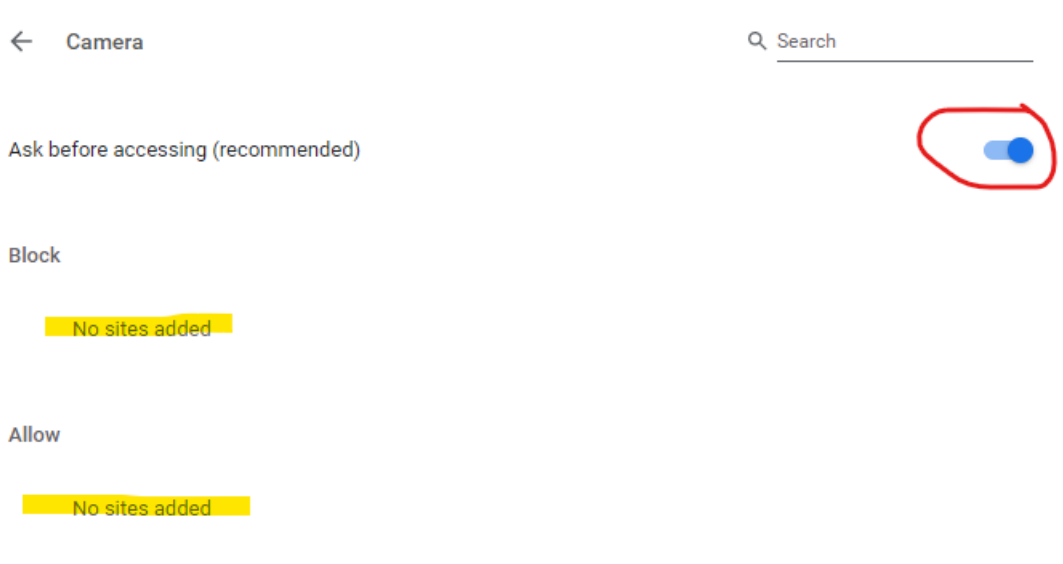
Open Chrome and in the address bar type: chrome://settings

Click on “Privacy and security” then go to “Site Settings”:



Scroll down to “Permissions” and you will need to do the following for both the Microphone and the Camera.

Click on Microphone or Camera and make sure the “Ask before accessing (recommended)” button is switched on and make sure there is no site listed under “Block”; if there is simply click on the trash can:



If these look good but your microphone is still not working in BBB, you will need to test the camera and microphone outside of Chrome... click on the Windows key and go to “Camera”. Test the camera and audio by recording yourself in a brief video. If it works, the issue is not in the device.

In BBB, click on the headset to turn off audio, wait 10 seconds and click on it again to turn on. You may have to do this a couple of times before you see the microphone appear in the box that asks “How do you want to connect?”

If you never get the microphone to appear, you might have to bring in the laptop to the school. ☹️

